COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

INVESTIGATION INTO THE NEED FOR PUBLIC)

CASE NO.

INTEREST PAYPHONES IN KENTUCKY

2003-00492

ORDER

On December 24, 2003, the Commission initiated this proceeding to investigate

the need for public interest payphones in Kentucky. All interested persons were given

notice of this proceeding. In addition, incumbent local exchange carriers ("ILECs") were

required to provide statements regarding current compliance with 807 KAR 5:061,

Section 11. ILECs have now filed this information.

Some ILECs are in compliance with the regulation and others are not. Those

that are not have formally requested a waiver of, or deviation from, the regulation.

The Metro Human Needs Alliance and the Kentucky League of Cities have

commented on the need for public interest payphones in Kentucky. Their proposals

include information from programs in other jurisdictions.

The Commission finds that the following procedures should be established in

order to conclude this investigation.

IT IS THEREFORE ORDERED that:

1. Within 20 days of the date of this Order, any additional comments by

parties on the proposals of other parties shall be filed.

2. Within 45 days of the date of this Order, any party desiring a public hearing shall so request, in writing, and shall state issues it wishes to be covered in such a public hearing and witnesses it proposes to present.

3. If no request for a public hearing has been filed within 45 days of the date of this Order, this matter shall be submitted to the Commission for decision on the existing record.

Done at Frankfort, Kentucky, this 16th day of April, 2004.

By the Commission

ATTEST:

Executive Director